

# SERVICE BULLETIN



*Comfort Where It Counts.*

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**PRODUCT:** America Series

## USE OF NON-EMI CONDENSING UNITS

**Mixing and matching of Heat Pumps is strictly prohibited. EMI will not warrant any of its products when paired with other than EMI heat pumps.**

**This is a statement of EnviroMaster International Corp. (EMI) company policy. Failure to adhere to the terms of this policy will result in voiding of the “ALL PRODUCT LIMITED WARRANTY”.**

**The EMI policy regarding the mixing/matching of EMI evaporators with other manufacturers condensing unit’s products for straight cool applications is as follows:**

**EMI will warrant its evaporators to be used with other manufacturers condensing units only if the following criteria are met:**

1. **The condensing unit is of the exact same nominal capacity rating as the EMI evaporator (ex. A WLH 24 to be matched with an actual 24,000 btuh capacity condenser- refer to specifications for actual capacities of models.)**
2. **The non-EMI condenser must be a 13 SEER rated condenser. It should not be a higher SEER type condenser (14 +).**
3. **EMI condensing units and heat pumps do not contain a 24 V transformer. A 24V transformer may need to be removed in the other manufacturers’ condensing unit, as the EMI evaporator contains a 24V transformer as standard.**

**Keep in mind that if the above criteria are met, EMI has no documented technical information generated on mixed/matched systems. If a system problem occurs we can be a resource for information as it regards to our piece of equipment only. We will not have the expertise or be able to speak on behalf of the other equipment manufacturers’ product.**

**EMI can run system simulation plots to estimate system performance if supplied with all requested data on the non-EMI evaporator.**

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